

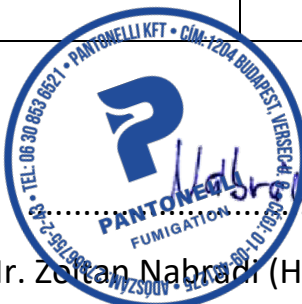
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COMPLAINTS LOG

Date of Complaint	Channel (Email/Phone)	Client Name	Complaint Reason	Resolution	Date of Agreement (on Resolution)	Date of Case Closed	Stamp
12 Aug 2022	Phone call	Nagyrábé Storage	Small amount of bugs (1/10kg) found before corn transport.	Re-fumigation within 3 days. One of the columns was wet and caused hardening in the crops.	13 Aug 2022	15 Aug 2022	



Mr. Zoltan Nagyrábé (Head of Fumigation)

Document updated: 1 June 2022