

Management Review 2021

Starting from 2021, following Gafta's recommendation, the management of Nnabizo Kft. is doing an **annual** Internal Audit, followed by a **Management Review**.

During the Management Review process, the team is producing a summary of the recent year's lessons, learnt from the daily operations. The main goal is to have an overview of our processes and objectives, and to make any necessary amendments to ensure the continuous improvement of the company.

Business Goal of recent year:

Mainly surviving the Covid Era and keeping up the quality work during this challenging period.

Any internal or external changes that require process / policy changes:

There were no major changes in the organization.

Suitability of operating and management procedures:

Many document updates and fine tuning happened in January 2021 (along with an identity facelift and new website).

Outcomes of recent internal audit:

There was 1 comment, regarding a missing Calibration Certificate.

Outcomes of recent Gafta audit:

There were no non-conformances during our first audit.

Customer and personnel feedback:

Customer complaints led back to their responsibilities, no major changes on our side.

Results from Risk Assessments:

- **Points regarding the buildings (store/silo condition):** Majority of the findings of the risk assessment are managed by the thorough safety assessment process, that is always recorded in the fumigation report. (Points regarding the building structure, doors, signs, walls, windows, air quality).
- **Points regarding hazardous waste:** we have a contract with Chemical Seed Ltd, who is receiving all hazardous waste.
- **Points regarding warning signs:** We always close the fumigated areas and put warning signs and precautions on the doors.
- **Regarding first aid kits:** It is compulsory for all sites to have kits available on site. We need to check this as well during the safety assessment process.

Corrective actions, and effectiveness of preventative actions/improvements:

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